

Recognition Day for staff of the Office of the Workers' Advocate (OWA)

Each year on the last Wednesday of January, The Canadian Association of Workers Advisors and Advocates celebrates the work that is done by the staff of their member offices across Canada.

Wednesday, January 25, 2012 is **Recognition Day** for the staff of the Office of the Workers' Advocate (OWA) in Saskatchewan – Marilyn Bird, Twyla Callahan, Colette Juchacz, Cathy McLean, Luke McWilliams, Rick Moats, Deb Rygh, and Linda Wasmuth.

The staff provides expert advice, guidance, and representation for injured workers in respect of a claim being advanced for Workers' Compensation.

While safety is everyone's priority, unfortunately, incidents do continue to occur in the workplace. Workplace injuries affect the lives of injured worker and their families resulting in significant physical, mental and financial implications.

It is the guidance and understanding provided by the OWA staff that leads to more positive outcomes for these injured workers and their families.

Some key accomplishments for the Saskatchewan OWA staff in 2011:

- \$2M in back pay awarded to injured workers on successful appeals filed from this office.
- 71% success rate achieved on appeals
- 92% client satisfaction rate
- 95% of clients reporting they would utilize our services again and/or recommend our services.

To Marilyn, Twyla, Colette, Cathy, Luke, Rick, Deb and Linda – Thank you for a job well done!

Know that the work you do is appreciated and recognized, but most importantly, is positively impacting the lives of the clients you serve.

Denise Klotz
Director
Office of the Workers' Advocate
Labour Relations and Workplace Safety